

WELCOME BACK TO CHURCH

IT IS EXCITING TO BE ABLE TO GATHER TOGETHER AGAIN WITH OUR CHURCH FAMILY!

In order to have a safe, smooth re-opening please read the following information carefully.

Included in this attachment:

- Welcome back to church information
- How to sign up for Sunday service at Faith Sanctuary
- Where to park and enter/exit church building
- Behaviors and Expectations
- Frequently Asked Questions

WELCOME BACK TO CHURCH INFORMATION:

Phase 2 re-opening in Ontario has begun and Faith Sanctuary is now permitted to conduct worship services at a significantly reduced portion of the building's seating capacity.

Please understand that although we desperately want to be together again in worship and fellowship these restrictions come with a great deal of preparation, cooperation and civic responsibility. We would like to present all the parameters, instructions and behaviors we must abide by in order to accomplish a safe re-opening. **Please take the time to read this document carefully and completely.**

Services will resume on Sunday, July 5, 2020. For the time being, there will only be one worship service on Sundays, from 11:00 a.m. to 12 noon, which will also continue to be live streamed on Facebook, YouTube and telephone at 1-844-268-4848. The Sunday morning Bible study will also continue online. It is necessary for all of our church members and guests to register for each week's service through our website at www.faithsanctuary.com. The registration link is on our homepage. If you are unable to register, or have someone register on your behalf, please call the church office at 416-244-4898 and leave a message with your name, telephone number and the names of other members of your household who will be coming with you.

All services will be held in the main sanctuary and the rest of the church building will be closed, with no access to the front lobby, ATM, hallways, meeting rooms or offices.

Please be aware that at present, only one washroom will be available for emergency use.

There will be specific areas to enter and exit the building. In the sanctuary, you will be directed to specific areas for seating for you and your family. Where access is denied, please cooperate and respect the boundaries and understand that these are only

temporary measures until things get better and there is no longer a threat to our health and well being.

HOW TO REGISTER FOR SERVICE:

For adequate preparations to be made and for the safety of all who plan to attend our worship services, **it is necessary to register in advance each week.** There are four ways in which this can be done:

Church Website:

- Visit www.faithsanctuary.com and click the link provided at the top of the homepage. This link will take you directly to Eventbrite where you can register your desire to attend a service or volunteer to help.

Facebook:

- Visit our Facebook page and navigate to our Events section. You can get to our Facebook page by entering www.facebook.com/faithsanctuarytoronto/events in your browser.

Eventbrite:

- You can find the link to the most current week's registration on Eventbrite: <http://faithsanctuarytoronto.eventbrite.com>

By phone:

- If you are unable to register, or have someone register you online, please call the office at the church at **416-244-4898**. You will need to leave a message with your name, telephone number and the names of other members of your household that will be coming to church with you.
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When registering online, you will be asked for the following:

- Name
- Email address
- Telephone number
- COVID19 related screening questions

More questions are answered in our Frequently Asked Questions attachment. **Please read the FAQ's in their entirety.**

WHERE TO PARK AND ENTER/EXIT THE CHURCH BUILDING:

Parking will be available in all the areas of the parking lot, except for the spaces directly outside of the administrative offices and the upper chapel. After you have parked your vehicle, please join the queue awaiting **entry at the SOUTH doors**, positioning yourself where the taped markings are in place. You are required to observe the COVID-19 protocol of observing a distance of 2m/6 ft between yourself and any other individual.

The **SOUTH** entrance (facing the Seniors building) will be the only **entrance** to the sanctuary.

The **NORTH** doors (facing Black Creek Dr.) will be the only **exit** from the building. Please do not attempt to exit the building any other way.

For those who have a physical challenge with climbing the stairs, an attendant will assist you in entering and exiting the building using the **WEST** entrance (facing Jane Street).

BEHAVIORS AND EXPECTATIONS:

1. A **mask or face covering** must be worn from your entry into the building throughout the entire service. Additionally, you will be required to sanitize your hands as soon as you enter the building.
2. Before entering the building each person's temperature will be taken and recorded. To enter the building, an attendee's temperature must be no higher than **100.4 F/38.0 C**. No one with a higher temperature will be permitted to enter and attend the service.

Please **arrive at church at least 30 minutes before the start of the service** to facilitate your timely entrance. Please note that the **entrance doors will close at 11:00am**. At that time, our volunteers and attendants will move inside to serve the congregation and also able to participate in the worship service.

4. Inside the sanctuary, physical distancing of 2m/6 feet apart **must** be adhered to at all times and by all attendees. Immediate family members will be permitted to sit together but must maintain the distance of 2m/6 feet apart from other non-family members.
5. The sanctuary will be cordoned off to accommodate our available number of attendees. Please do not sit in a seat that has been blocked off. Only sit in seats marked available and as directed by the usher. We ask that you pray and worship in your designated seat. There will be **no altar call** requesting individuals to come to the front.
6. Prayer requests are welcome but "laying on of hands" will not be permitted at this time.
7. Baptisms can be scheduled to take place after the service or at some other arranged time.
8. Guests are still welcome at our services, but they must be registered and follow all the required protocols in order to enter the building.
9. Members and guests who are not comfortable with attending services in the sanctuary at this stage of our reopening are welcome to continue attending church virtually through the livestreams on Facebook, YouTube and telephone. Let us continue to pray that the Almighty God will heal the earth so that things will open up to a greater degree in the near future. In the meantime, stay safe and healthy. If you become ill with a cough,

a fever or any other flu-like symptoms, please stay home. If you are immuno-compromised, or are a part of the vulnerable population or have a comorbidity, please stay home. Do not feel badly in doing so. Your Faith Sanctuary family cares about your safety. Please don't hesitate to reach out to us to receive love, encouragement, and to share your testimonies with us.

Pastor McKenzie and the rest of the ministry team can't wait to see all of you! Much love and many blessings!

Frequently Asked Questions about Faith Sanctuary reopening from July 5th and onward:

- 1. Do I have to register my whole family including my children?**
 - A. Yes! If your whole family is planning to attend the service, each person's name must be signed up individually under your family name.

Please note that **registration is required for every worship service every week.** This allows us to plan adequate staffing and also facilitate contact tracing if this should become necessary.

2. Can I bring a guest?

- A. We have a limited number of seats available each service. All guests must register to come with a church member.

3. If I register and find out that I am not going to make it to the service what can I do?

- A. If you find you will be unable to attend a service you have registered for, please let us know right away by emailing mail@faithsanctuary.com or calling the church office at 416-244-4898.

4. What if I don't have a mask?

- A. We have a limited number of donated masks that we will have on hand to provide for those who do not have one.

5. Will hand sanitizer be available to use if I don't have any with me?

- A. Yes, there will be hand sanitizing stations at every entry and exit and at various locations in the surrounding areas.

6. What can I expect when I arrive at the church?

- A. There will inevitably be a line-up at the entry that every attendee must join in order to check-in and have their temperature taken to determine if they can join the service.

7. What temperature will cause me or my family member to not be able to enter the church building?

- A. If an individual's temperature is higher than 100.4 F/38.0 C, that person will not be permitted to enter the building and will be asked to return home.

8. Will children be allowed to come to service, and will their Sunday School classes be in session?

- A. Yes, children are permitted and accounted for in the maximum number allowed, at the discretion of parents. However, Sunday School classes will not be conducted at this time. Parents will need to take full responsibility of their children by keeping them in their seats and controlling their behaviour.

No other areas of the building will be accessible apart from the main sanctuary.

9. What will physical distancing look like at church?

A. Seats will be marked off with caution tape in all areas of the sanctuary to accommodate the '2m/6 feet physical distancing' rule both side by side and rows behind. Families will be grouped together and must sit together while single individuals will be separated by 3 marked-off seats.

10. Why can we only have 30 % of our people occupying the building for each service?

A. The provincial government has set the parameters for houses of worship for the Phase 2 re-opening plan. We are bound and obligated to honor and obey the guidelines that have been set forth by our government leaders.